

# Office of Research, Planning & Institutional Effectiveness Key Performance Indicator (KPI) Dashboard

# Goal 4 – District Operational Systems

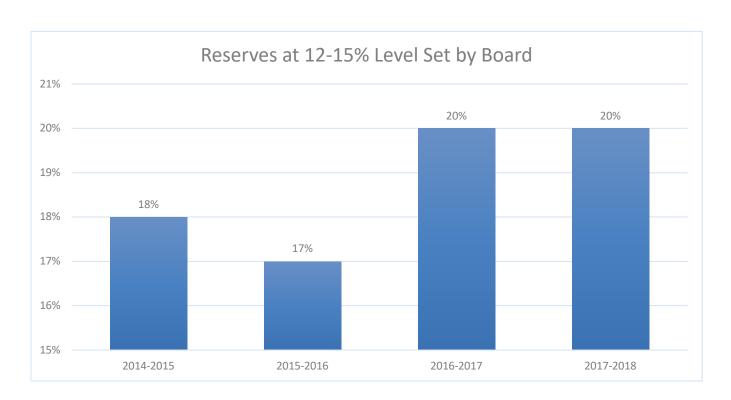
## KPI 4.1 - Reserves at 12-15% Level Set by Board

**Objective:** Improve the district systems to increase administrative and operational efficiency and effectiveness with an emphasis on student records, human resources, facilities, technology, financial systems, and other workflow operational systems.

**Definition:** The amount of reserves in the general fund compared to the standard set by the Board. This is a district total, so college data is not provided.

### Measurement Frequency: Annual

KPI 4.1: Reserves at 12-15% Level Set by Board	2014-2015	2015-2016	2016-2017	2017-2018
SBCCD (Total)	18%	17%	20%	20%



### **Analysis:**

- Reserve levels have remained at or above the 12-15% threshold established by the Board.
- The average balance for reserves during this period was 18.75%, with a high of 20% and a low of 17%.